

# RENPHO

Model: RF-NM067

## Massage Pillow USER MANUAL



Thank you for choosing the RENPHO Massage Pillow. Please read this user manual before using the product and retain it for future reference.

### **Caution:**

Any changes or modifications not expressly approved could void the user's authority to operate the equipment.

### **Rain/Moisture Warning:**

- Do not expose the unit to extreme temperatures (heat or cold), open flames, humid conditions, or wet conditions.
- Do not submerge in water.
- Do not open this product or attempt to repair the unit yourself should it not be working.

### **General Warning:**

Please consult your doctor prior to using this product, if

- You are pregnant
- You have a pacemaker
- You have any concerns regarding your health

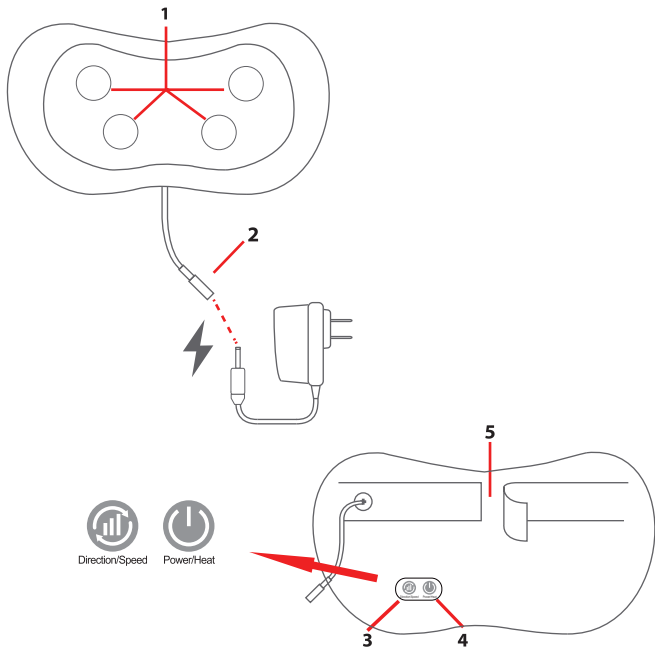
### **General Warnings:**

- Never leave the appliance unattended, especially if children are present.
- Not recommended for children under the age of 12 years old.
- Disconnect from power source when not in use.
- Never cover the appliance when it is in operation.
- Extended use of product can lead to the product's excessive heating and may cause damage to the product and/or its surroundings or bodily harm. Should this occur, discontinue use and allow the unit to cool before operation.
- Do not massage an area where there is already pain or persisting pain.
- Do not use this product as a substitute for medical attention.

- Do not use this product before bed. The massage has a stimulating effect and can delay sleep.
- Never use this product while in bed.
- This product should NEVER be used by any individual suffering from any physical ailment that would limit the user's capacity to operate the controls or who has sensory deficiencies in the lower half of their body.

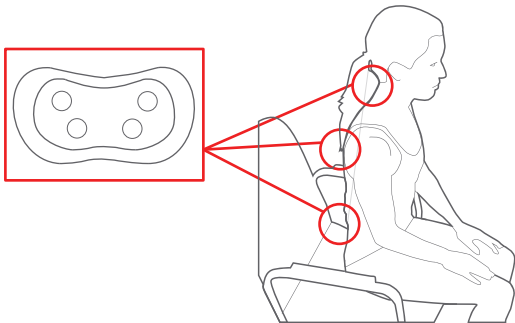
## Controls and parts:

1. Massage Nodes
2. Power Jack Cable
3. Direction/Speed Button
4. Power/Heat Button
5. Velcro straps



## Using the Massager:

The massager is intended for using on the neck, lower back, and shoulders, legs, calves, and feet. For optimal use, sit in a chair and place the massager in the spot you would like to massage. The velcro straps can be used to hold the massager in place while in use.



After the adapter is plugged in, the massage head flashes 3 times and then goes out, indicating that it is powered on. Press the Power Button to turn on the massager, the heating function is on by default and the speed level is at 2.

## Power/Heat Button

1. In the power-on state, short press the Power Button to turn off the heating function, short press this button again to turn on the heating function.
2. In the power-on state, long press the Power Button for 2.5-3 seconds to turn off the massager.

## Direction/Speed Button

1. In the working state, long press “” 2.5-3 seconds to switch the rotation direction of the massage head.
2. In the working state, short press “” to switch the speed level between 2-3-1-2-3-1-2-3.

## Note:

The massager will automatically turn off after 15 minutes use to prevent over heating

## Storing the Massager:

The massager should be stored in a dry, cool location, away from sources of water or heat. It is best stored in a secure box or in an airtight bag to keep it free of dust.

## Cleaning the Massager:

- Unplug the massager and let the massager nodes cool down if just used.
- Using a DAMP (NOT WET) sponge and, gently wipe the massager's cover. Be careful to not get any water on the massager's controls, or under the cover. Do not use any concentrated soaps or corrosive agents to clean the massager.
- Do not let the DC power jack cable come into contact with water or other liquids. Avoid wiping down the mesh covering the massager nodes; this material is very thin and water will seep through it.
- Let the massager's cover dry completely before using and make sure that the adaptor is not near water when using again.

## Specifications

Model: RF-NM067

Rated Power: 30W

Product size: 12.6 x 6.5 x 4.0 inch

Rated Voltage: 12V $\overline{\text{---}}$ 2.5A

Timer: 15 minutes

Product weight: 2.55lbs

## Package

RENPHO Massage Pillow x 1

Adapter x 1

Pillow Cover x 1

User Manual x 1

## Warranty Policy

Your RENPHO product purchase is covered by a one-year limited manufacturer warranty from the date of delivery.

For warranty terms and conditions, please visit:

**<https://renpho.com/pages/warranty-terms-and-conditions>**

Note: Product registration is not required for the warranty. If you choose not to register your product, it will not diminish the product warranty.

## Customer Service

Please feel free to contact us if you have any questions or concerns. RENPHO Customer Service Team guarantees a quick response and hassle-free solutions to any issue you may have within business hours.

-  **TEL:** +1(844) 417 0149 (US ONLY)  
Monday-Friday 9:00AM-4:30PM  
**1800 MY RENPHO (1800 69 7367) (AU ONLY)**  
Monday-Friday 9:00AM-6:00PM (AEST)
-  **Email:** [support@renpho.com](mailto:support@renpho.com) (US&CA)  
[support-au@renpho.com](mailto:support-au@renpho.com) (AU)

\*For defective products or the return of items, please contact us with your order number within the specified warranty period. DO NOT dispose of any product parts as they may be required for inspection/repair.

## FCC Regulatory Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Warning: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### ISED Regulatory compliance

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

(1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

## US Importer: JOICOM CORPORATION

14129 The Merge Street, Building 3 Unit A, Eastvale, CA 92880

## Manufacturer: Shenzhen Ruiyi Business Technology Co., Ltd.

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